



## Customer Return / Exchange / Repair

Date:.....

Purchased from:  Crows Nest  Canberra  Richmond  Emporium  online / phone order  popup

For return or exchange of goods, your product must be in new condition (including packaging).  
If you are a top3 member you will not need to provide your receipt as we will have it on our system.

**Please complete these details, and post it back with your product in its original packaging to: top3 by design, Attn: Returns Manager, 168 Willoughby Road, Crows Nest NSW 2065**

If you would like an exchange, please call 1300 867 333 or email [orders@top3.com.au](mailto:orders@top3.com.au) to arrange your selection to be set aside.

Name: \_\_\_\_\_ Are you a top3 member?  Yes  No

Your best contact number: \_\_\_\_\_ Email: \_\_\_\_\_

Postal address: \_\_\_\_\_

Date purchased: \_\_\_\_\_ Receipt attached (not required if a top3 member):  Yes  No

Product / brand name: \_\_\_\_\_ Colour / size: \_\_\_\_\_

Product description: \_\_\_\_\_ Model / serial number: \_\_\_\_\_

Have you discussed this with someone at top3 already?  No  Yes, who?

**Would you like:**  Refund  Repair or exchange (if the product cannot be repaired we will arrange a replacement)

**Reason for return:**  Change of mind  Product faulty (please explain below)

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Your Signature: .....

Received by top3 staff member (name): .....

### Internal use

Has the customer received:

an exchange  a refund | date: .....

**top3 by design**  
Up to 3 products per category.  
The best in the world by merit of design.

